

Refund Policy for Arias Synergy & Consulting LLC

At **Arias Synergy & Consulting LLC**, we are dedicated to providing high-quality consulting and digital marketing services. We understand that sometimes our clients may need to request refunds, and we aim to handle these requests fairly and transparently. Please review our refund policy below:

1. Eligibility for Refunds

Refund eligibility varies based on the type of service purchased. Refunds are generally only available if:

- **Service Not Rendered:** If a service was purchased but not delivered, you may be eligible for a refund.
- **Dissatisfaction with Service:** If you are dissatisfied with a completed service, we may offer a partial or full refund depending on the circumstances and at our sole discretion.

Refunds may not be granted if significant work has already been completed, particularly for services requiring extensive time and resources, such as custom consulting projects or specialized digital marketing campaigns.

2. Refund Request Process

To request a refund, please contact us within **30 DAYS** of the service completion date at [contact email] or call us at [phone number]. Please provide the following information to facilitate your request:

- **Full Name and Contact Information**
- **Description of Service** purchased
- **Reason for Refund Request**

Our team will review your request and respond within **2 DAYS** to inform you of the next steps.

3. Non-Refundable Services

Certain services are non-refundable, including but not limited to:

- **One-Time Consultations:** Fees for one-time consultations are non-refundable once the consultation has taken place.

- **Custom Reports and Analysis:** Services involving custom reports, audits, or in-depth analysis are non-refundable due to the labor-intensive nature of these services.
 - **Digital Marketing Campaigns in Progress:** Campaigns already in progress (e.g., ad campaigns, content creation) are generally non-refundable, as resources have already been allocated.
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4. Partial Refunds

In cases where partial work has been completed, we may offer a partial refund based on the proportion of the work completed and expenses incurred up to the point of the refund request.

5. Exceptions

Refund exceptions may be made in special circumstances, as determined by **Arias Synergy & Consulting LLC**. These exceptions are granted solely at our discretion.

6. Processing of Refunds

Once a refund request is approved, we will process your refund within **15 Business days**. Refunds are typically issued to the original method of payment. Please note that bank processing times may vary.